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**DAKOTA IMAGING UNVEILS *TRANSFORM 5.0***

***Automated Transaction Processing and Data Capture Software to Support ASP and Turnkey System Deployments***

COLUMBIA, Md., April 10, 2000... Asserting its leadership in the automated data capture and transaction processing market, dakota imaging, the leading provider of turnkey systems and ASP services for the healthcare payer industry, today unveiled *Transform 5.0*. This document imaging and processing software provides OCR/ICR-based automated data capture, process workflow, expert system rules, Internet-based distributed transaction processing and document archival management. In addition, it features state-of-the-art Web-based XML transaction processing technology, volume scalability, industrial strength stability, rock solid reliability and Web browser reports.

Earlier versions of *Transform* are being used nationwide by customers in healthcare, fulfillment and government to process over 215 million transactions per year with applications in medical claims, tax returns, order processing, enrollments, payroll time cards, etc.

“Customers will benefit from *Transform 5.0*’s flexibility, power, stability, reliability and scalability,” said Sandeep Goel, dakota’s president & CEO. “They will also benefit from the new software’s ability to be hosted as an ASP by incurring absolutely no up-front costs.”

**ASP Hosting:** *Transform 5.0* has been fully updated to be deployed as an ASP-hosted software, in addition to traditional LAN-based turnkey system installations. dakota has set up an

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advanced 7 x 24 x 365 ASP Data Center hosting the *Transform 5.0* software under an alliance with Exodus Communications to allow customers maximum deployment flexibility with low risk and zero up-front capital needs.

**Web based XML Transaction Processing Technology:** the latest version of *Transform* includes advanced XML technology to allow for remote document capture, Internet-based exceptions handling and Web browser-based configuration, customization and reporting. dakota has also strengthened the built-in process workflow management software to deliver unprecedented control over line-of-business automation and transaction routing over the Internet and local area networks (LANs). *Transform 5.0* further builds upon its remote processing strengths to allow customers to deploy in-house, turnkey systems or use dakota's application hosting services (ASP) to get all the benefits without the up-front capital costs.

**Web Browser reports:** dakota has enhanced its easy-to-use Web browser-based reports in *Transform 5.0* to allow customers to access all transaction processing status, inventory, system throughput, operator productivity and operations support information from any PC on the LAN or Internet with secure authorized access. This allows any customer personnel from executives to mail room clerks access to real-time status of their full transaction processing life cycle as managed by the *Transform 5.0* software.

**Volume Scalability:** *Transform 5.0* is designed to process 1,000 transactions per day to over 2 million transactions per day, per system. This provides customers full investment protection as their businesses grow, without having to replace a mission-critical system within one to three years. *Transform 5.0* gives companies the ability to start at any volume level and easily grow their *Transform 5.0* transaction processing system without business disruptions.

**Industrial Strength Stability & Reliability:** With the shift to Internet economy, the business world now needs 7 x 24 x 365 systems stability and reliability. dakota has invested heavily in

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making *Transform 5.0* a true high-availability system capable of running mission-critical applications day and night, with built-in server software self-diagnosis, monitoring and correction. *Transform 5.0* also expands significantly on its 8+ years of built-in remote support capabilities, allowing dakota's technical support engineers to correct most issues remotely, via dial-up or Internet-based connectivity.

Founded in 1989, dakota imaging is a leading provider of turnkey systems and ASP services for automated data capture, transaction processing, document imaging and document management. dakota provides ready-to-use solutions for various high-volume transaction processing applications to healthcare insurance, fulfillment and government markets. The company is based in Columbia, Md.